

*July…, 2024*

**Request for Proposals**

**Baseline Study to assess the access to WASH services in Five Intervention Communes of HANWASH (Cavaillon, Léogâne, Pignon, Terre-Neuve, Ferrier)**

This Request for Proposals (RFP) invites Haitian firms or research institutions specialized in program evaluation, data collection and analysis, to submit proposals for conducting a baseline study focused on Water, Sanitation and Hygiene (WASH) conditions in five intervention communes of the HANWASH Initiative: Cavaillon, Léogâne, Pignon, Terre-Neuve, Ferrier.

This RFP outlines the objectives of the baseline study and the research questions to be answered. It provides details on the scope of work, the required qualifications for the contractor, the format for proposal submission, the evaluation framework for the proposals, and the contract terms.

By issuing this RFP, HANWASH aims to ensure a fair and transparent process for selecting a qualified contractor. The best contractor will be selected based on its ability to meet the objectives of the baseline study, comply with HANWASH requirements, and work within the timeline and the budgetary limits (the Lowest Responsible Bidder).

1. **Background and Purpose of the baseline study**

HANWASH, also known as the Haiti National Water, Sanitation, and Hygiene Initiative, is a national program established through a collaborative effort between Rotary International District 7020 and the National Directorate for Water Supply and Sanitation (DINEPA). Building upon the WASH implementation model developed by the non-governmental organization Haiti Outreach, HANWASH serves as a platform for bringing together both local and international partners. This collaboration aims to facilitate the transfer of knowledge and skills while empowering local communities and leaders to effectively govern WASH initiatives.

The goal of HANWASH is an “increased access to safe, sustainable and affordable water, sanitation and hygiene (WASH) services in Haiti”​. Working with a variety of partners, HANWASH investments are made according to national policies, international good practices in the WASH sector, and a set of core values predicated on local leadership and business principles. Through a combination of strategic planning, full community engagement, and targeted interventions, HANWASH aims to ensure that every individual in these communes has access to clean water and adequate sanitation facilities, thereby promoting public health, environmental sustainability, and overall well-being.

HANWASH, Inc. is a Florida nonprofit corporation qualified as a public charity under section 501(c)(3) of the United States Internal Revenue Code (IRC) having an IRS tax identification number of 84-4393469, and an office located at 8200 Seminole Boulevard, Seminole, Florida 33772.

Each of the five intervention communes has already developed a Water-focused Commune Action Plan (CAP). These CAPs serve as a strategic plan for future WASH projects in the communes and include an inventory of all the water assets existing in the communes with their functionality status, their potability status, and their management type.

CAPs for Pignon, Cavaillon, Ferrier and Terre-Neuve were created in 2021 with data collected between 2016 and 2018. In the case of Léogâne’s CAP, it was created in 2024.

This baseline study is being carried out to measure the current WASH services conditions in the five (5) intervention communes and provide a starting point from which to measure the results and performance of investments made as part of the HANWASH initiative.

With this goal in mind, HANWASH is issuing a call to all qualified firms to submit a proposal by email to [procurement@hanwash.org](mailto:procurement@hanwash.org), no later than August 2, 2024, at 11:59 PM Eastern time, for the execution of the baseline study.

**II. Objectives**

1. Conduct an inventory and inspection of all the existing drinking water assets in the intervention communes of HANWASH (excluding Léogâne) to update the respective Commune Action Plans and estimate the proportion of the population in each target commune with a least basic access to drinking water service.
2. Establish baseline value for each of the 54 indicators in the HANWASH program's indicator framework[[1]](#footnote-2) .
3. Identify WASH related Knowledge, Attitudes, Practices (KAP) among the households, the schools and the healthcare facilities in the intervention communes, and barriers to the adoption of safe WASH practices.
4. Analyze the baseline data and provide recommendations for the establishment of performance targets for each of the 54 indicators in the HANWASH program's indicator framework.

Identify and document in a database the most relevant WASH actors (government agencies, NGOs, private sector enterprises, community-based organizations, international agencies) currently implementing WASH projects in the intervention communes of HANWASH.

**III. Scope of work**

The purpose of this mandate is to conduct a baseline study of the WASH conditions in the intervention communes of HANWASH. Below we present the communes targeted by the study, the research questions to be answered, the data collection approach to be used, the types of data to be collected, the tools to be used for data collection, and the deliverables to be submitted:

**3.1. Communes targeted by the baseline study**

Currently, HANWASH is implementing interventions in five communes located across five different departments. These communes are the specific locations targeted by this baseline study: Cavaillon (South), Léogâne (West), Pignon (North), Ferrier (North-East), and Terre-Neuve (Artibonite).

**3.2. Research questions to be answered**

The research questions are oriented towards the three intermediate outcomes or pillars outlined in the log frame [define] of the HANWASH Initiative. The contractor is expected to answer the following research questions:

***Table 1:*** *List of the research questions for the HANWASH baseline study*

|  |  |
| --- | --- |
| **Pillar 1000**: “Strengthened demand for and management of WASH services in the intervention communes.” | |
| **Main research questions** | **Secondary research questions** |
| * What are the main factors influencing the demand for WASH services in intervention communes of HANWASH? |  |
| * How effective are the current management structures and practices in place for the WASH services? | What management structures are in place for the WASH services? |
| How transparent and accountable are the WASH service providers?  What are the main obstacles to the performance of WASH service providers in the target communes? |
| * What are the main challenges faced by local authorities in terms of commune WASH planning and coordination? |  |
| * How do NGOs, community-based organizations, and private sector entities contribute to WASH initiatives in the intervention communes? |  |
| * What are the common practices regarding water, sanitation and hygiene adopted in the intervention communes? | What are the common Knowledge, Attitudes and Practices (KAP) regarding Water, Sanitation and Hygiene among the target households? |
| What are the common practices regarding Water, Sanitation and Hygiene adopted by the schools in the intervention communes? |
| What are the common practices regarding Water, Sanitation and Hygiene adopted by the health facilities in the intervention communes? |
| How frequently do households use the available WASH facilities? Are there any barriers to regular use? |
| **Pillar 2000**: “Enhanced household access to and use of sustainable, affordable, and safe water, sanitation and hygiene services.​” | |
| **Main research questions** | **Secondary research questions** |
| * What is the condition of the existing water systems, water points, sanitation, and hygiene facilities in the target communes in terms of service supply? |  |
| * What is the current[[2]](#footnote-3) proportion of the population with access to Water, Sanitation and Hygiene services in the intervention communes of HANWASH (Cavaillon, Léogâne, Pignon, Ferrier, Terre-Neuve)? | What percentage of households in the target communes have access to at least basic drinking water[[3]](#footnote-4) services? |
| What percentage of households in the target communes have access to at least basic sanitation services? |
| How many communal sections in the intervention communes are verified ODF (Open Defecation- Free)? |
| What percentage of households in the target communes have access to at least basic[[4]](#footnote-5) hygiene services? |
| What is the percentage of school and healthcare facilities in the target communes with at least basic access to WASH services? |
| How does the cost associated with accessing WASH services compare to household incomes? |
| How is the maintenance and repair of WASH facilities managed in the intervention communes? |
| **Pillar 3000**: “Expanded reach and resources leveraged through collective action with other national and international actors.​” | |
| **Main research questions** | **Secondary research questions** |
| * What are the financial mechanisms in place for funding WASH services in the intervention communes? |  |
| * What is the capacity strengthening need of DINEPA and the OREPAs to better regulate the WASH sector, oversee and support project/program implementation? |  |
| * Who are the other national and international actors involved in WASH initiatives in the intervention communes? |  |

**3.3. Data collection approach to be used**

For this baseline study, a before-and-after study design should be used combined with a mixed approach for data collection and analysis (quantitative and qualitative).

The quantitative methods will provide numerical data that will help to set baseline value and recommendation of performance targets for the HANWASH’s indicators.

The qualitative methods will offer deeper insights into the knowledge, attitudes, practices and barriers related to WASH in the intervention communes of HANWASH.

The UNICEF/WHO Joint Monitoring Programme for Drinking Water and Sanitation (JMP0 indicators for WASH services related to United Nations Sustainable Development Goal 6 (SDG 6) and the HANWASH’s Program Monitoring Framework (PMF) should be used as a reference to conduct this baseline study in the target communes. Those documents are provided by HANWASH in the annex section of this RFP. The contractor does not need to develop or define the indicators.

For this baseline study, the selected contractor is expected to collaborate with and involve the local authorities, DINEPA’s representatives and other HANWASH’s partners to ensure a participative process. The baseline study process should start with a visit of the target communes to better understand the context of the study and planning and coordination meetings with the local authorities and DINEPA/OREPAs to engage and involve them in the process.

**3.4. Sampling and inference methods**

The bidder is expected to include in their proposal the relevant methods and justification for sampling (*sampling design, sampling size calculation, sampling procedure*) and making inferences (*estimation techniques, error and bias mitigation*), to set baseline value for the indicators within the HANWASH program's indicator framework. Emphasis should be placed on indicators related to water, sanitation and hygiene access.

**3.5. Data collection methods and type of data to be collected**

Given the objectives of this baseline study, the contractor is expected to use the following data methods and types of data:

1. **Desk review**

Exploration of secondary data sources such as: Commune Action Plans (CAP), DINEPA’s WASH National Guidelines, HANWASH’s Program Monitoring Framework or other relevant documentation related to WASH. The desk review is intended to help better understand the objectives of the mandate and answer the research questions.

1. **Household survey**

A structured questionnaire should be administered to a representative and randomly selected sample of households in each of the target communes to collect quantitative and qualitative data on Knowledge, Attitudes, and Practices of the households related to WASH. This questionnaire will also be used to gather data on the availability and use of WASH facilities, also on the potential barriers to the adoption of safe WASH practices.

1. **Key Informant Interview (KII)**

Semi-structured interviews should be conducted with **Key Informants** such as: Water point Committee leaders, local authorities (ASEC, CASEC, Mayor, etc.), DINEPA representatives (OREPA, TEPAC, etc.), and other WASH actors to gather qualitative insights on community-level WASH challenges, resources, initiatives, and priorities.

1. **Water facilities survey (water points & water systems)**

For the Water points, it will be necessary to conduct a survey in the target communes to:

* Make and inventory of the existing water points, assess their functionality, management type, potability and inspection status to update the data related to the water-focused Commune Action Plans created in 2021, and estimate the proportion of the population in each of the intervention commune with access to at least basic drinking water service.
* Record new potential water points and collect data on their functionality, management type, potability and inspection status.

For the water systems, a survey should be conducted, with the water system managers as respondents, to collect data on the operations and infrastructure, coverage and number of subscribers, management and maintenance, revenue collection and financial sustainability, accountability system, user satisfaction, challenges encountered and needs.

1. **School and healthcare facilities’ survey**

A sample of schools and healthcare facilities should be visited, mapped and surveyed in the target communes to assess their access to drinking water, sanitation, and hygiene services, also their common practices related to WASH.

1. **Mapping of the WASH actors at the communal level**

A structured questionnaire should be used to collect data on: Who are the WASH actors in each commune? What is their WASH related areas of work? In which communal sections they implement WASH projects? How many years of work they have in the commune? Where are they located? How do we contact them?

**3.6. Data collection tools to be used**

All the necessary data collection tools will be provided by the HANWASH Monitoring and Evaluation Team (M&E team). However, the contractor will collaborate with the HANWASH M&E team to review them and add new inputs and perspectives to make sure those data collection tools are fit for purpose. Below, we outline all the data collection tools to be used by the contractor:

1. A data extraction form (in a spreadsheet format) for the desk review.
2. A structured questionnaire for the household survey.
3. An interview guide for the KIIs[[5]](#footnote-6).
4. A structured questionnaire for the school and healthcare facilities’ survey.
5. The FRAPE[[6]](#footnote-7) survey for the community water points survey (revision).
6. A questionnaire for the water system survey.
7. A questionnaire for the mapping of the WASH actors.

The HANWASH’s M&E team will provide training to the selected contractor on the use of the data collection tools.

All the quantitative data should be collected using the mWater[[7]](#footnote-8) platform. Regarding qualitative data, the interview guides can be printed on paper.

**3.7. Deliverables to be submitted**

1. **Inception report**, with particular emphasis on:

* A short summary of the kick-off meeting.
* A revised version of the methodology and sampling plan for data collection and analysis, integrating HANWASH’s feedback.
* A detailed work plan with actual dates for the submission of the deliverables.
* Review of existing data collection tools with proposed revisions and enhancements.
* List of key informants to be interviewed.
* A comprehensive list of the desk review sources.

1. **Data collection report**, with particular emphasis on:

* An overview of the data collection process, with the challenges encountered and how they were addressed.
* A summary of the key findings from the desk review.
* Cleaned and organized data sets for all quantitative data collected using mWater. (mWater is the tool used by HANWASH for data collection, storage and visualization.).
* Verbatim transcripts from all the qualitative data collected.

1. **Intermediate baseline report**, with particular emphasis on:

* Presentation of the findings and comprehensive analysis and interpretation of all collected data, in alignment with the baseline study’s objectives and research questions.
* Insights into WASH-related Knowledge, Attitudes and Practices, and barriers among households, schools and healthcare facilities in the target communes.
* mWater and QGIS maps and other visualizations of WASH facilities and resources in the target communes with their types and status.
* Baseline value for each indicator in the HANWASH program’s indicator framework.
* Recommendations of performance targets for each indicator part of the HANWASH program’s indicator framework.
* A database with the WASH actors identified and their areas of work in the intervention communes.

1. **Final baseline report**, including particularly:

* An executive summary of the key findings and recommendations.
* A revised version of the intermediate baseline report, incorporating feedback from HANWASH and other stakeholders.
* Finalized baseline data and recommendations of performance targets for all the indicators.
* Finalized mWater and QGIS maps and other visualizations of the WASH facilities and resources with their types and status.
* Appendices with links to the data collection tools, the raw data sets, the transcripts from the qualitative data, the data tables and visualizations created, and photos taken during the baseline study process.
* A bibliography with all sources of information referenced or consulted during the study.

1. **Presentation of the findings**: A PowerPoint presentation summarizing the key findings, methodology, and recommendations from the baseline study will be delivered to HANWASH stakeholders.

**N.B**: All the deliverables should be submitted in both languages (French and English). For each deliverable received, HANWASH will provide feedback to the contractor within five (5) business days of receipt of the deliverable.

**IV. Required Qualifications**

The Best Contractor to conduct the baseline study should fulfill the following requirements:

1. Should show experience in water resource management, sanitation, and hygiene.
2. Should have expertise in conducting program evaluations in Haiti. Experience in conducting WASH-focused evaluations is preferred and extra consideration may be given to research institutions operating in Haiti.
3. Should demonstrate work experience and past collaboration with the local authorities and other WASH actors in the HANWASH’s intervention communes (Cavaillon, Léogâne, Terre-Neuve, Ferrier, Pignon).
4. Should demonstrate experience in WASH program planning and implementation in Haiti.
5. Should demonstrate expertise in quantitative and qualitative data collection methodologies, including water asset survey, household surveys, focus group discussions, and key informant interviews.
6. Should possess strong analytical skills and experience with mWater for data collection, management, and visualization, experience in geospatial data analysis with ArcGIS or QGIS, statistical software such as: Microsoft Excel, SPSS, R Studio or Stata.
7. Should demonstrate excellent report writing skills, with the ability to produce clear, concise, and comprehensive baseline study reports.
8. Should have proven project management experience, with the ability to manage timelines, resources, and deliverables efficiently.

**V. Proposal Submission Guidelines and Format**

**5.1 Required structure of the proposals**

The proposal document should provide the requested information organized into the following sections:

***Table 2:*** *Proposal submission guidelines*

|  |  |
| --- | --- |
| **Executive Summary** | A brief overview of the proposal highlighting the key components. |
| **Introduction** | Presentation of the bidder, including background information and the bidder’s understanding of the mandate. |
| **Qualifications and Experience + references** | Demonstration of the bidder's qualifications, expertise, and experience relevant to the mandate, including a list of previous clients or partners (*with the name of the client or partner, the scope of work, the period of the mandate and contact information*). |
| **Methodology** | A detailed description of the proposed methodology to meet the baseline study’s objectives, with emphasis on: methods for sampling and inferences; strategy for the mobilization and involvement of the local authorities, DINEPA/OREPA and the communities; methods for data collection for each specific objective and research question, including use of mWater; strategy for data quality insurance; methods for data processing, analysis and reporting. |
| **Implementation plan** | A comprehensive work plan that sets forth the activities to be undertaken prior to, during and after data collection, the timeline and deliverables, a presentation of the team to be involved in the implementation of the study, and a logistic strategy given the difficulty to travel from one commune to another due to the security issues in Haiti. |
| **Budget** | Detailed breakdown of the proposed budget, including all costs associated with the project disaggregated by category. The budget should be presented in US dollars. |
| **Mitigation plan** | Identification of potential risks and challenges that could impact the successful execution of the baseline study and proposition of strategies to minimize or manage these risks. For example, how will you communicate and manage any potential or actual security issues that may arise during the baseline study, such as protests which block road access to a site? |
| **Appendices** | Any additional documents that help substantiate the bidder’s qualification: resumes of key personnel, letters of recommendation or references from previous clients, certifications, samples of previous work relevant to this RFP, letters of support or collaboration from other partners, legal and compliance documentation (proof of registration, tax clearance certificates, etc.) |

**N.B**: The proposal should be clearly organized, well-written, and submitted in pdf format as per the guidelines provided previously. The proposals can be submitted either in French or English.

**N.B**: Please note also that a firm or research institution must bid for at least two of the five communes targeted by this baseline study.

**5.2 Timeline**

The deadline to submit the proposal is **August 2, 2024**. The baseline study must be completed with all the deliverables submitted no later than December 20, 2024. The inception report is expected to be submitted on August 30, 2024. The Data collection should start on September 9, 2024, and the data collection report should be submitted on October 11, 2024. The contractor should submit the intermediate baseline report on November 15, 2024. **The final baseline report is expected on December 6, 2024**, and the PowerPoint presentation of the findings should take place between December 16 and December 20, 2024.

**5.3 Q&A sessions**

To ensure that all the interested firms or research institutions have a clear understanding of the baseline study’s objectives, and this Request for Proposals in general, HANWASH will organize three virtual Q&A sessions in the week following the release of the RFP. Please click on the following doodle link to reserve a spot on the timeslot which better fits you while explicitly provide the name and email address of your institution: <https://doodle.com/bp/alexbonhomme/qa-session-on-the-rfp-for-the-hanwashs-baseline-study>

**5.4 Reporting and Coordination**

Throughout the project, the selected Contractor will report to the M&E Officer at HANWASH who is tasked with overseeing the study process, ensuring the quality of the deliverables and providing necessary support.

**VI. Proposal Evaluation Framework**

Below is the detailed evaluation framework, including the criteria and the evaluation grid that will be used to select the best candidate to conduct the WASH-focused baseline study for HANWASH:

**6.1 Evaluation criteria**

The proposal will be assessed based on various criteria mirroring the contractor’s required qualifications outlined in a previous section of this RFP. The evaluation criteria are the following:

***Table 3:*** *Evaluation Criteria for the ranking of the proposals*

|  |  |  |
| --- | --- | --- |
| **#** | **Evaluation criteria** | **Weight** |
| 1 | Experience in the field of Water Resource Management, Sanitation, and hygiene | 15% |
| 2 | Expertise in baseline evaluation in Haiti | 15% |
| 3 | Past collaboration with local authorities and WASH actors in the HANWASH intervention communes | 10% |
| 4 | Experience in WASH program planning and implementation | 5% |
| 5 | Expertise in quantitative and qualitative data collection in Haiti | 20% |
| 6 | Expertise in quantitative, qualitative and geospatial data analysis | 20% |
| 7 | Ability to deliver high quality study report | 10% |
| 8 | Proven project management experience | 5% |

**6.2. Evaluation grid**

***Table 4:*** *Evaluation grid for the ranking of the proposals*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **#** | **Evaluation criteria** | **Weight** | **Score (1-5)** | **Weighted score** |
| 1 | Experience in the field of Water Resource Management, Sanitation, and hygiene | 15% |  |  |
| 2.1 | Experience in baseline evaluation in Haiti | 10% |  |  |
| 2.2 | Extra consideration for WASH-focused evaluations | 5% |  |  |
| 3 | Past collaboration with local authorities and WASH actors in the HANWASH intervention communes | 10% |  |  |
| 4 | Experience in WASH program planning and implementation | 5% |  |  |
| 5 | Expertise in quantitative and qualitative data collection in Haiti | 20% |  |  |
| 6.1 | Expertise in quantitative, qualitative and geospatial data analysis | 15% |  |  |
| 6.2 | Extra consideration for research institution operating in Haiti | 5% |  |  |
| 7 | Ability to deliver high quality study report | 10% |  |  |
| 8 | Proven project management experience | 5% |  |  |

**6.3. Scoring system**

***Table 5:*** *Scoring system for the ranking of the proposals*

|  |  |
| --- | --- |
| **Score** | **Definition** |
| **1** | **Poor**: The proposal does not meet the criteria or has significant weaknesses. |
| **2** | **Fair**: The proposal meets the criteria but has several weaknesses. |
| **3** | **Good**: The proposal meets the criteria adequately with minor weaknesses. |
| **4** | **Very Good**: The proposal meets the criteria well with no weaknesses. |
| **5** | **Excellent**: The proposal exceeds the criteria. |

**VII. Terms and Conditions**

**7.1. Contract Duration**

The contract duration will cover the period of performance obligations of the contractor and any period of warranty or remedy thereafter.

**7.2. Payment Terms**

Payment terms for this contract are as follows:

1. A first installment of 40% of the total contract amount will be paid after contract signature, receipt and HANWASH approval of the inception report.
2. An additional 30% payment will be disbursed upon the submission and HANWASH approval of the data collection report and the intermediate baseline study report.
3. The remaining 30% of the contract amount will be paid upon the submission and approval of the final baseline report and the PowerPoint presentation of the findings.

Invoices must be submitted within five (5) business days of the approval of the deliverables by HANWASH. Payment will be processed within ten (10) business days of receipt and approval of the invoice by HANWASH. All payments are subject to compliance with the terms and conditions outlined in the contract. The term, “business day” shall mean any weekday when regular business operations take place in Haiti, excluding weekends and public holidays.

**7.3. Confidentiality and Data Protection**

The selected Contractor is required to maintain strict confidentiality regarding all information and data obtained or shared during the study, whether by HANWASH or its partners, community members, or the local authorities. This includes study methodology and work plan, databases, analysis, reports, and any other proprietary information. The selected Contractor must adhere to all relevant laws and regulations pertaining to data protection and privacy. Any unauthorized disclosure or use of confidential information will result in immediate termination of the contract. All such data shall belong to HANWASH.

**7.4. Ownership of Final Documents**

The final documents and databases produced as part of this baseline study will be the sole property of HANWASH. The contractor shall not retain any rights or claim ownership of the final deliverables. HANWASH reserves the right to use, modify, distribute, and reproduce the final document as deemed necessary for project purposes without further consent from the contractor. The Best Contractor may be required to execute other and further documents to vest title to such documents and databases in Client.

**7.5. Termination Clause**

The contract may be terminated by either party with at least two (2) weeks’ written notice. Termination may occur under the following conditions:

1. Failure to meet contractual obligations or performance standards outlined in the RFP and contract.
2. Breach of confidentiality or data protection requirements.
3. Any other material breach of contract terms or failure to comply with applicable laws and regulations.

Upon termination, the selected Contractor and its subcontractors shall cease all work and return any project-related materials or documentation to HANWASH. Any outstanding payments or liabilities shall be settled according to the terms outlined in the Payment Terms section of the contract.

**VIII. Annexes**

1. HANWASH’s Program Monitoring Framework
2. JMP[[8]](#footnote-9) indicators for WASH services levels

**N.B**: To have access to the previous documents, interested firms or research institutions must address a written request by email to [procurement@hanwash.org](mailto:procurement@hanwash.org).

**IX. Contact Information**

For further information or clarifying questions about the RFP, please contact:

Alex Pedro BONHOMME

M&E Officer at HANWASH

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[procurement@hanwash.org](mailto:procurement@hanwash.org)

1. The program’s indicator framework is the list of indicators that HANWASH use to monitor and evaluate progress and impact. [↑](#footnote-ref-2)
2. “Current” means “in year 2024”. [↑](#footnote-ref-3)
3. See JMP indicators for WASH services in the annex. [↑](#footnote-ref-4)
4. See JMP indicators for WASH services in the annex. [↑](#footnote-ref-5)
5. KII: Key Informant Interview. [↑](#footnote-ref-6)
6. The FRAPE survey is a data collection tool created by HANWASH partner Haiti Outreach to monitor functionality, responsible management, potability and inspection status of the water points. [↑](#footnote-ref-7)
7. mWater is a mobile and web-based platform designed to facilitate the monitoring, evaluation, and management of (WASH) projects. It provides tools for data collection, analysis, and visualization, enabling organizations to effectively track and manage WASH resources and services. [↑](#footnote-ref-8)
8. UNICEF / WHO Joint Monitoring Programme for Drinking Water and Sanitation  [↑](#footnote-ref-9)